



Limited Warranty for Residential Doors

Pro Door Manufacturing, LLC ("PDM") warrants its door sections against material defects resulting in section rust-through due to paint finish cracking, peeling or workmanship as confirmed by an authorized PDM associate, in single family, original owner-occupied applications for the applicable warranty period stated below.

PDM warrants the steel or aluminum sections, parts, hardware and springs against defects in material and workmanship for the applicable warranty period stated below. PDM further warrants the 3 ply sandwich sections against delamination (steel skin separation) for a period of five (5) years.

PDM warrants the window components or insulated glass units against defects in material and workmanship for the applicable warranty period stated below.

The applicable warranty periods below are from the date of installation.

Model	Paint Finish	Sections	Hardware & Springs	Windows & Glass
4000, 5000 Series 6000, 7000, 8000 Series	Lifetime-Single Family 3 Years-Multi-Family	5 Years-Single Family 3 Years-Multi-Family	3 Years-Single Family 1 Year-Multi-Family	3 Years-Single Family 1 Year-Multi-Family
1100, 1101 Full-View Series	5 Years-Single Family 3 Years-Multi-Family	5 Years-Single Family 1 Year-Multi-Family		
Homestead Series	5 Years-Single Family 1 Years-Multi-Family	3 Years-Single Family 1 Year-Multi-Family		

Warranty Limitations and Exclusions

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized PDM personnel, PDM will, at its option, repair or replace the defective door components. Labor charges for the installation or repairs shall be the responsibility of the consumer and must be performed by an authorized PDM dealer.

This limited warranty extends only to the original purchaser, provided the door is installed in his/her place of residence. This limited warranty is not transferable. This limited warranty applies to residential property only and is not valid on commercial applications or commercial use from a private residence.

This limited warranty does not apply to any damage or deterioration to the door caused by abuse, negligence, missing components, accidents/casualty, use of pressure washers, dents or scratches. Shavings from opener trolley rails not properly removed and cleaned from the exterior door surface causing rust are not covered by this warranty. Failure to provide proper maintenance voids this limited warranty. Field applied paint failure is not covered by this limited warranty.

This limited warranty does not apply to damage as a result of fire, act of God, weather damage, saltwater coastal areas (within two miles), vandalism or graffiti, chemical damage, muriatic acid, road salt or salt environments, harsh cleaning agents, fertilizers, installations that do not follow manufacturer's instructions or alterations/modifications to the original door sections.

This limited warranty does not apply to building damage caused by moisture infiltration through or around the door. A garage door system is water resistant, but not waterproof. When a garage door system is properly assembled, installed and maintained, the risk of significant water infiltration is low.

This limited warranty does not apply to parts or products not manufactured by PDM or product components that have been altered, modified, repaired or serviced in any respect except by PDM or its authorized dealers.

If you find your door to be defective and the door is covered under the terms of this limited warranty - please notify us in writing at the following address, Pro Door Manufacturing, LLC, Attn: Warranty Claim, 6030 Gateway Drive, Plainfield, IN 46168. Dealers may contact their local DC to make a claim on doors being installed.